



Improvement Design Intensive Sample Overview

Hotel Andra, Seattle

TUES/MAY 21

8:30-9:00

BREAKFAST & REGISTRATION

9:00

WELCOME & INTRODUCTIONS

GET INSPIRED!

Learn about each other's initiatives and share why your initiative matters.

MOBILIZE YOUR COMMUNITY TO LEAD EFFORTS

Fully engage your community in your improvement initiative. Benefit from their lived experience to illuminate blind spots in your design and identify new change ideas!

LUNCH

DEFINE A CLEAR AND POWERFUL AIM

Create a compelling aim for your improvement initiative to describe what you will accomplish, by when, and for whom.

5:15-8:00

TEAM BUILDING ACTIVITY & DINNER AT HOT STOVE SOCIETY

WED/MAY 22

8:30-9:00

BREAKFAST/OPTIONAL COACHING

9:00

BUILD A BALANCED SET OF PRACTICAL MEASURES

Create a set of measures to track progress towards your team's aim for your improvement initiative. Plan as a team how you will collect and use the data for learning.

DEFINE ROLES AND TEAMWORK

Distribute the key roles and tasks associated with running an improvement initiative across team members. Learn tips and tricks for building an effective team!

LUNCH

PRIORITIZE HIGH IMPACT CHANGES

Identify and prioritize the key changes to be adapted and implemented through your improvement initiative. Your multi-disciplinary team members will share perspectives about which changes will have the biggest impact!

4:30

DRAW A SHARED CONCEPTUAL FRAMEWORK

Illustrate your team's theory of change in a conceptual framework to succinctly communicate and document your team's improvement initiative.

THU/MAY 23

8:30-9:00

BREAKFAST/OPTIONAL COACHING

9:00

DESIGN LEARNING SYSTEMS FOR YOUR INITIATIVE

Roll up your sleeves to build learning systems, such as team coaching, technology platforms, reporting, as well as virtual and in-person meetings. Our examples will serve as a starting place for your team to get started!

PREPARE TO LAUNCH

Leave with some clear next steps to launching your improvement initiative and engaging your broader community.

12:00- 1:00

CLOSING & LUNCH